

PayStay Fees Guide

The following fees apply to your use of the PayStay service.

Parking Fees

Parking Fees vary based on the Parking Facility you are using, the time of day you are electing to park and the duration of your Parking Event. The relevant Parking Operator will publish the Parking Fees which apply to the Parking Facility which you are using in the vicinity of the location you have elected to park. Please inform yourself of the relevant Parking Fees by referring to such signage or by contacting the Parking Operator directly.

For PayStay Guest, the maximum Parking Fee will be visible on your device when you commence your PayStay Guest session.

PayStay Reminder Service Fees

PayStay Reminder Service fees are deducted from your PayStay Account.

For versions up to 4.6, the PayStay Reminder Service Fee is 34c for Reminder Services per Parking Event regardless of whether this is received within the PayStay App or as an SMS message.

For version 4.6 and above, the PayStay Reminder Service Fee will apply as follows:

Notification	Delivery method	Fee
30-minute reminder	Push notification	\$0.00
10-minute reminder	SMS	\$0.34
Expiry notification	Push notification	\$0.00
Driving reminder	Push notification	\$0.00

Account Administration Fees

Account Administration Fees may be applied for the use of the PayStay service. There is no Account Administration Fee currently applicable

Account Deactivation Administration Fee

An administration fee of \$10.00 will apply to deactivate any dormant accounts (as described by clause 5.3 of the PayStay Terms of Use) or to lodge any unclaimed monies with the State Revenue Office that we are required to.

Service Fee

A Service Fee may apply depending on the Parking Facility you are using. Service Fees will vary between Parking Operators. For PayStay Accounts, please check the parking fee signage or the website of the Parking Operator whose Parking Facility you are using, or [click here](#) for information about service fees that apply.

For PayStay Guest, the maximum fee payable will include the Service Fee (if applicable), which may vary depending on the location.

Credit Card Transaction Charges

Credit Card Transaction Charges may apply depending on the Method of Payment (type of credit card) you elect to use with your PayStay Account. A schedule of applicable Credit Card Transaction Charges will be published for any credit cards where Credit Card Transaction Charges do apply.